

## John Hancock Quick Imaging Guidelines

Ref #	Paperclip Quick Facts
2	<p><b>Q:</b> What type of business can I submit to John Hancock with Paperclip?</p> <p><b>A:</b> All new business (including Informal)</p>
3	<p><b>Q:</b> How do I submit checks to John Hancock with Paperclip?</p> <p><b>A:</b> Original checks must be mailed to John Hancock to accompany cases sent via Paperclip</p>
4	<p><b>Q:</b> What is the process for 1035 paperwork when using Paperclip?</p> <p><b>A:</b> Business as usual. Original 1035 paperwork is still required by the time the final underwriting offer is made</p>
5	<p><b>Q:</b> What is the turn-around time for requirements to be added to existing cases?</p> <p><b>A:</b> Please allow 24 hrs for requirements to be added to existing cases</p>
6	<p><b>Q:</b> What is the turn-around time for new cases to be setup?</p> <p><b>A:</b> Please allow 48 hours for new case setup</p>